May 2025

Netop
Data Processor List

Netop Data Processors

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Netop carefully selects and engages the following list of Data Processors that assist in processing Personal Data. This list is maintained to ensure transparency and compliance with Data Protection Legislation, including GDPR and other relevant legal frameworks. Should you require further information, please contact **dpo@netop.com.**

Data Processor	Usage	Categories of Personal Data Processed	Data Location
Zendesk	Helpdesk and Ticketing System	Names, email addresses, support interaction content	UK
Salesforce	Customer Relationship Management	Contact details, account info, communication logs	Denmark
Asana	Project Management Tool	Task details, assignee names, internal notes	US
Microsoft 365	Email delivery	Email content, metadata, contact information	EU
Microsoft Azure	Application Hosting	Data stored via hosted applications (varies by implementation)	Various
Amazon AWS	Hosting Portal service infrastructure	All data types with the exception of Video Logs	AWS - Sydney, Canada, Frankfurt, Ireland, London, Virginia, Ohio, Oregon
DocuSign	Signature Tool	Name, email address, title, signature data	US
Google Analytics	Analytics used by Netop to optimize Portal service delivery	IP address, geolocation, device OS, browser type.	Analytics servers are steered by geolocation and determined by Google.
GBD Software (MillionVerifier)	Email verification service	Email address	Hungary